



SUSTAINABLE SOLUTIONS

BOROUGH HOUSE, BERKELEY COURT, BOROUGH ROAD,
NEWCASTLE-UNDER-LYME, STAFFORDSHIRE, ST5 1TT

TEL 01782 824026 FAX 01782 824027

WWW.REDINDUSTRIES.CO.UK

Credit Account Application

Select applicable option

Treatment & Transfer

Landfill

Red Industries Ltd
Reg No: 05202754

Red Industries RM Ltd
Reg No: 09910638

Business Name & Address (Registered Address)

NAME	
ADDRESS	
-	
-	
-	
COUNTY	
POST CODE	
TEL	
E-MAIL	

Invoicing Address (if different from 1)

NAME	
ADDRESS	
-	
-	
-	
COUNTY	
POST CODE	
TEL	
E-MAIL	

Company Structure

(LTD/ PLC/ PARTNERSHIP/ SOLE TRADER)

Registration Number

Business Type (eg Haulage)

Required Credit Limit

Bank Name & Address

NAME	
ADDRESS	
-	
-	

Sort Code

Account No

Please supply two trade references

COMPANY NAME	
ADDRESS	
-	
-	
-	
TEL	
FAX	
E-MAIL	

COMPANY NAME	
ADDRESS	
-	
-	
-	
TEL	
FAX	
E-MAIL	

You should check that you have permission to share any personal data (inc. individual's name, phone number, email address). The information provided above will only be used for the purpose of us obtaining a trade reference.

Contact Details

OPERATIONS

NAME
TEL
E-MAIL

FINANCIAL CONTROLLER/ DIRECTOR

NAME
TEL
E-MAIL

ACCOUNTS

NAME
TEL
GENERAL E-MAIL
INVOICING E-MAIL
STATEMENTS E-MAIL

This information is necessary to enable us to contact you to fulfil our contractual obligations with you (for example, sending invoices, organising transport, advising you of changes to opening hours etc.). Please refer to our Privacy Notice for more details about how this personal information may be used.

MARKETING COMMUNICATIONS (OPTIONAL)

If you would like to receive direct marketing communications which could include company updates, industry news, and general information about our products and services, please star the relevant email address(es) above or provide another contact below (please ensure you have the relevant people's/ person's consent to do so). You have the right to opt-out or withdraw consent to receiving direct marketing communications at any time. Tick to opt-in

NAME E-MAIL

Authorised Signatory

Must be appointed executive/ company officer with appropriate authority

NAME POSITION
SIGNATURE DATE

Invoice Payment Terms: 30 DAYS FROM DATE OF INVOICE

Note: Please attach a copy of your Company Letterhead to this application

Red Industries Account Use Only

Red Approved Credit Limit

Red Account No.

Authorisation

RED INDUSTRIES

BOROUGH HOUSE, BERKELEY COURT, BOROUGH ROAD, NEWCASTLE-UNDER-LYME, STAFFORDSHIRE, ST5 1TT
REGISTERED IN ENGLAND AND WALES: RED INDUSTRIES LTD 05202754 / RED INDUSTRIES RM LTD 09910638



Privacy Notice for Customers and Prospective Customers

Red Industries is a waste management company and parts washer provider. We take your privacy seriously. Red Industries, and associated Group of companies (referred to as "Red Industries") is aware of our obligations under the General Data Protection Regulation (GDPR) and are committed to processing your data securely and transparently. This privacy notice informs you of the types of data that we hold on you, how we use that information, how long we keep it for and other relevant information about your data. Please share this information with any relevant individuals within your organisation.

In relation to your personal data, we will:

- Process it fairly, lawfully and in a clear, transparent way
- Collect your data only for reasons stated
- Maintain the accuracy of your data
- Keep your data for only as long as we need it
- Take reasonable steps to ensure the appropriate security of the personal data, including protecting against unlawful processing, accidental loss, and destruction.

What data we hold and how we collect it: We hold and process personal data (including name, telephone number(s), email address(es), organisation etc.) relating to individuals working for or on behalf of a customer or prospective customer. We collect the data through information provided on a new account form and supporting documents, as well as through subsequent communications with yourself or other members of your organisation. We may have also collected this information through prior communications with you, which could be in response to an enquiry or interest in our products/ services/ company. For data collected through our website, please refer to our separate Website Privacy Notice (found in the footer of each web page). We may also collect data via CCTV when you visit one of our sites, please refer to our separate CCTV Privacy Notice for more details.

Processing your data: We will use your information to fulfil our contractual obligations with your company or because you have asked us to do something before entering a contract (e.g. providing a quote). We may also contact you where we have a legitimate interest in doing so, such as informing you about our products/ services, contacting you for feedback about our service etc.

We will also process your data for the purpose of sending you direct marketing communications, where you have consented for us to do so.

Sharing of information: Personal data may be shared with other members of Red Industries staff as required for the purposes listed above. Please note, any emails or other communication sent to an individual at our organisation may be opened or read by another member of staff, this could be during holiday cover or for another reason to meet the needs of the business. Your personal data may be shared with third parties, including credit reference agencies, other waste service providers/ transport companies, external auditors and/ or regulatory bodies (for example, the Environment Agency). This is only done when necessary and we ensure that the third parties we use understand their responsibilities in keeping your data safe and secure.

Where you have consented to receive marketing communications, we may share this data with third party service providers such as for sending e-newsletters. We do not sell your data to third parties.

Retaining your information: We will endeavour to keep your personal data held safely and securely, which could be paper copies and/or electronically. The data will be held for the minimum amount of time needed or required. In most instances, we will hold data which may be included on accounting records (such as invoices, statements, credit checks etc.) for six full years, plus the current year as required. We will hold documents for the length of time as required by the terms of our licences/ permits, for example waste transfer notes (which may contain personal data) for the life of our permit.

Your rights: You have the right to request a copy of the information held about an individual and check its accuracy. You can submit a Subject Access Request to request information regarding the personal data we hold on you as an individual, using the subject 'Data Protection Request'. To ensure data security, we will request evidence of identification before supplying any personal data. Where you tell us that the information we hold on our records about you is incorrect, we will update the data within one month. To enable us to keep our data accurate, please inform us of any changes to personnel at your company that we might need to know about.

Under certain circumstances you may also have the right to have your personal information erased; to restrict our use of your personal data; to object to our processing of your personal data; and to obtain and reuse your personal data for your own purposes across different services ('data portability'). We will review and respond to requests within one month.

Where we have your consent to contact you with marketing communications, you have the right to withdraw this consent at any time by contacting us at enquiries@redindustries.co.uk or by opting to unsubscribe at any time (link will be provided within any marketing emails).

Should you wish to make a complaint, enquiry, or exercise any of your rights in relation to your personal data held with us, please contact us in the first instance:

Red Industries, Borough House, Berkeley Court, Borough Road, Newcastle-under-Lyme, Staffordshire, ST5 1TT
enquiries@redindustries.co.uk

If you feel that your personal data has been processed in a way that does not meet the GDPR or you are otherwise dissatisfied with our responses, you can lodge a complaint with the Information Commissioner's Office (ICO): Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF.